Transport Canada / Transports Canada

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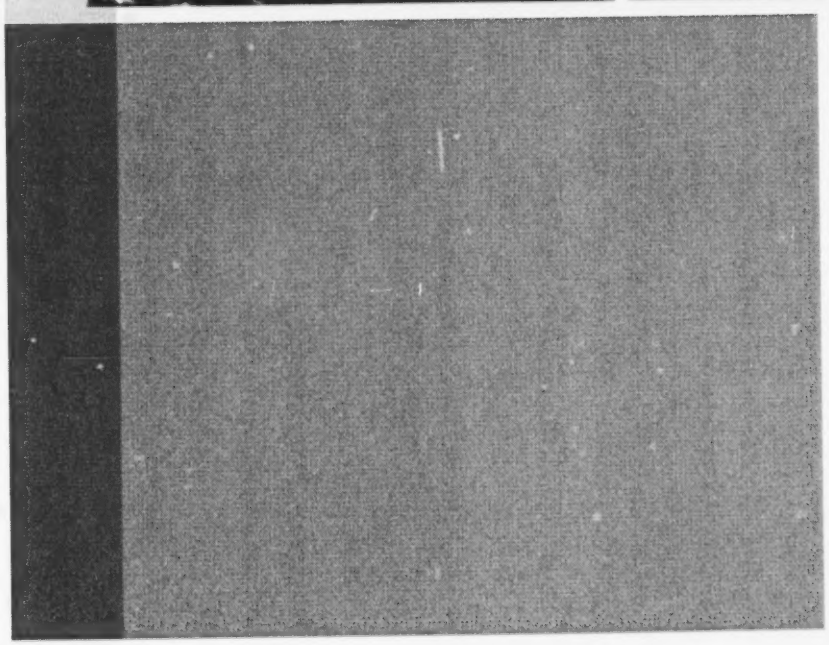
# Annual Review 2006-2007

## Transport Canada - Quebec Region



Canada

# Table of contents


| | |
|---|---|
| Message from the Regional Director General | 1 |
| Overview of Transport Canada | 2 |
| Review of Quebec Transportation | 3 |
| Role of the Directorates | 7 |
| Organization Chart | 11 |
| Transport Canada at Work in Quebec | 12 |
| Our 2006-2007 Regional Commitments | 16 |
| Airport Facilities | 17 |
| Port Facilities | 18 |
| Railway System | 19 |
| Performance Indicators | 20 |
| 2006-2007 Budget | 21 |
| Transport Canada Service Centres | 22 |



Transport Canada, Quebec Region
700 Leigh Capreol, 3rd floor
Dorval, Quebec H4Y 1G7
Telephone: 514 633-2714
Fax: 514 633-2751
Internet site: www.tc.gc.ca/quebec

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# Message from the Regional Director General

I am pleased to present the 10th edition of Transport Canada's Quebec Region Annual Review. Over the last decade, the world of transportation has undergone gradual change, presenting us with challenges that are ever more complex. Despite these changes, one constant remains, namely the commitment and professionalism of the Quebec Region's employees, who work together to make our transportation system better.

Once again this year, Transport Canada - Quebec Region has adopted four principle regional commitments. They are to maintain safety and security as priorities, contribute to an effective and efficient transportation system that promotes economic development, help promote and enhance environmentally responsible transportation, and provide our clients with high-quality services. These commitments are in line with and clearly reflect Transport Canada's strategic vision and national priorities.

In the coming year, the Department will pursue its various initiatives to improve transportation safety and security by implementing the Safety Management System (SMS) with industry and other stakeholders in various transportation sectors involved in the process.

We will also continue to advance issues relating to infrastructure, gateways and trade corridors to support economic development and the free movement of goods and people.

Environmental protection is now, more than ever, entrenched in our day-to-day operations, and the Department will continue to conduct environmental assessments, manage contaminated soil and apply the Navigable Waters Protection Act.

As in previous years, the service we provide for our various clients and the strength of our ties to our partners in the public and private sectors will be at the forefront of our concerns.

Before letting you get to the 2006-2007 Annual Review, I invite you to visit our Region's Web site at www.tc.gc.ca/quebec. This source of information is an indispensable tool, where you can learn about our activities, programs and services, as well as submit your comments.

Enjoy your reading.

Nicole Pageot

Nicole Pageot

# Overview of Transport Canada

Some of the recipients of the 2005 [illegible] excellence awards

Transport Canada - Quebec Region consists of close to 500 people working to provide a transportation system that is recognized worldwide as safe and secure, efficient and environmentally responsible.

## Our Mission

Transport Canada is responsible for the transportation policies and programs set by the Government of Canada. The department works to ensure that all parts of the transportation system work effectively and in an integrated manner.

## Our values

### Respect

We are open, fair and honest in our dealings with our colleagues and clients.

### Professionalism

We work conscientiously and in a fiscally prudent manner, we apply common sense in everything we do and we continuously upgrade our training and technology.

### Teamwork

We listen and communicate openly while supporting collective decisions and showing trust in our colleagues. We share resources and remain open to change.

### Client services

We listen to our client's needs and solicit their feedback.

## Our Vision

Our vision of a sustainable transportation system - one that integrates and finds the right balance among social, economic and environmental objectives - is guided by the following principles:

### Safety and security

By establishing standards and regulations, Transport Canada ensures that the highest practicable safety and security level of the transport system is maintained in order to protect human life and property.

### Transportation system efficiency

Based on competitive markets and a targeted use of regulation and government funding, Transport Canada contributes to the efficiency of the movement of people and goods, enhancing economic prosperity and a sustainable quality of life.

### Environment

Through environmental assessment and planning processes in transportation decisions and by a selective use of regulation and government funding, Transport Canada fosters environmental respect for the legacy of future generations of Canadians.

# Review of Quebec Transportation

The province of Quebec enjoys a unique geographic location in North America, covering 1,667,441 km² (including 355,315 km² of water), and has a population of close to 7.6 million. Its multimodal transportation system plays an important role in the province's economic competitiveness.

With its four transport modes (road, rail, marine and air), the system is key to ensuring the flow of people and goods within Quebec and beyond its borders. Its trade corridors enable the province to maintain a niche in the global economy through the efficient flow of goods on interprovincial and international markets.

In 2005, the total value of goods exported abroad or to other Canadian provinces using one of the four transport modes totalled $145.2 billion, up from $140.6 billion in 2004. Imports increased from $142.9 billion in 2004 to $151.2 billion in 2005.

In the same year, Quebec's economy continued to grow. The province's gross domestic product (GDP) totalled $224 billion in 2005, up 2.2% from the previous year.

## Transport modes

Compared with the value of goods transported by various modes in 2005, road transportation accounted for 51.2% of total exports, mainly to the United States. Air transportation ranked second, at 18.9%, followed closely by rail transportation, through which 15.1% of goods were exported during the year. Marine transportation accounted for 12% of exports. Quebec exported $57.6 billion of goods to the United States in 2005; Quebec exports to the United States alone made up 81% of the province's global exports.

Marine transportation accounted for the most imports, at 33.6%, with road transportation coming a close second, at 32.9%. Air transportation accounted for 15.2% of imports and rail transportation for 5.7% in 2005.

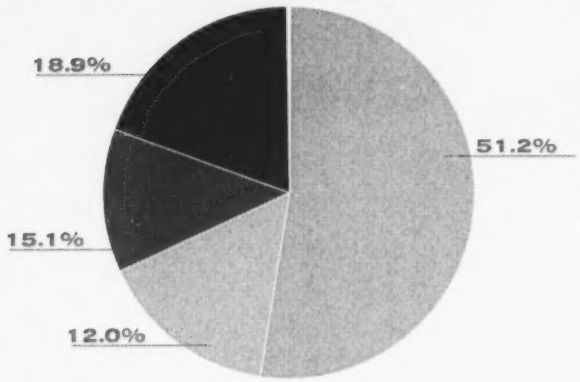
**Percentage of Goods Shipped by Transport Mode in 2005**

| Mode | Road | Rail | Marine | Air | Other * |
|---|---|---|---|---|---|
| Exports | 51.2% | 15.1% | 12.0% | 18.9% | 2.8% |
| Imports | 32.9% | 5.7% | 33.6% | 15.2% | 12.6% |

*Source: Institut de la Statistique du Québec.*

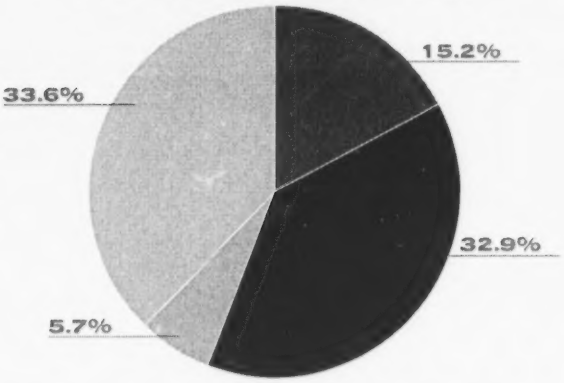
*Pipelines and high-voltage cables

**% of Exports by Transport Mode**




- 51.2% Road Transportation
- 18.9% Air Transport
- 15.1% Rail Network
- 12.0% Marine Transport

**% of Imports by Transport Mode**




- 33.6% Marine Transport
- 32.9% Road Transportation
- 15.2% Air Transport
- 5.7% Rail Network

## Road Transportation

Quebec's highly developed highway system serves a large part of the province. It consists of more than 185,000 km of roadway, including national and regional highways, regional local streets and roads, and close to 12,000 bridges, tunnels, retaining walls, culverts and other infrastructure. it links most of the province's regions and facilitates the transportation of goods and people. The main part of the road network still converges on and diverges from the Montréal area, which is the province's economic hub.

Highways 20 and 40 are the network's main east-west axes. They run along both shores of the Saint Lawrence River as far west as Ontario. Highway 20 and Route 185 link Quebec to the Atlantic provinces, while Highways 15, 35 and 55 lead to the northeastern United States, specifically to the states of New York and Vermont.

During the last two years, the road network was used to ship more than half of goods exported to the United States. The goods transited through the Lacolle and Phillipsburgh border crossings, which are the main road gateways to the U.S. market. In 2005, 51.2% of exports were destined for U.S. markets, compared with 54.9% in 2004. A little less than one third of imports, or 32.9%, came by road.

## Rail network

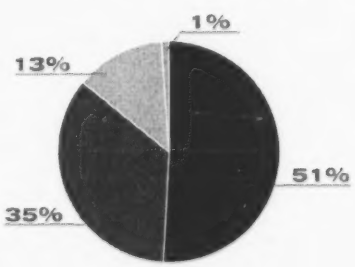
With its 6,678 km of track, the rail network continues to play an important role in multimodal transport, ensuring the flow of travellers and goods from North American and international markets. It is part of the larger North American rail network, providing a direct link to U.S., Canadian and international markets through the ports of Montréal and Québec City.

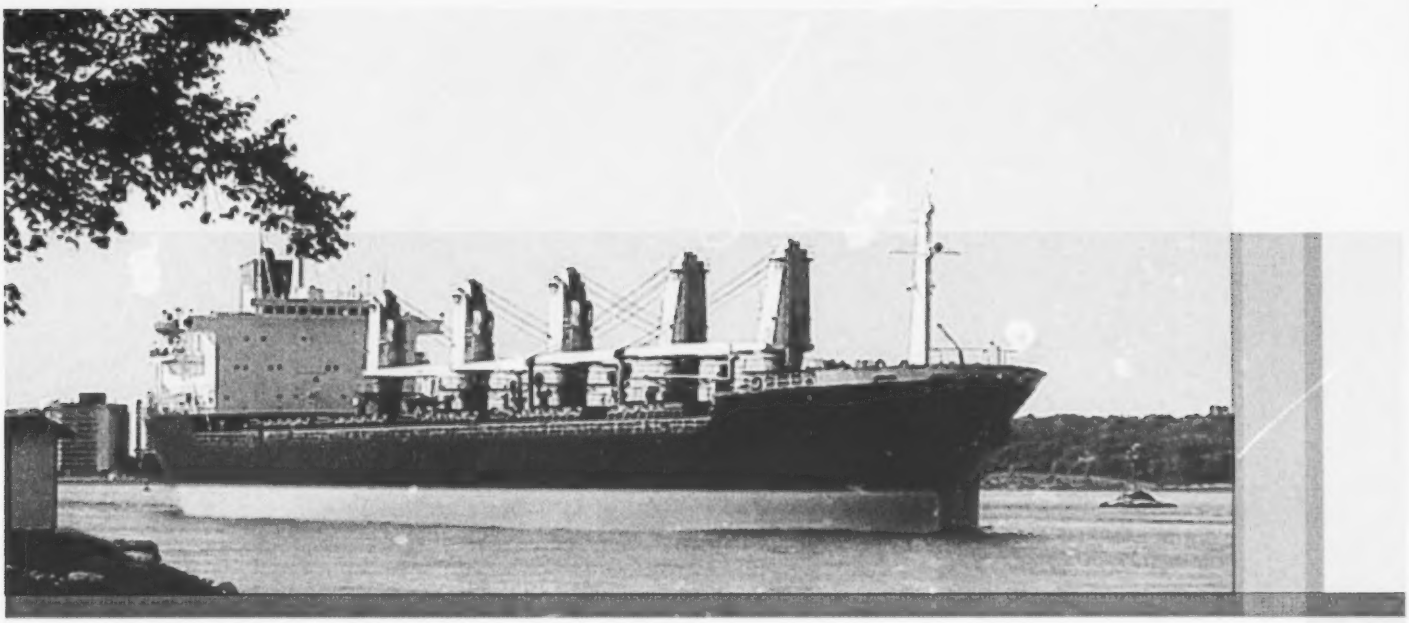
Although also intended for the carriage of passengers, Quebec's rail network is mainly devoted to freight transportation. It carries 15.1% of Quebec's exports and 5.7% of its imports.

To further strengthen the passenger rail network in urban areas, the Government of Quebec announced a major investment of $300 million in a new commuter train line serving Montréal suburbs. The line will be 51 km long, have 14 stations and link downtown Montréal with the eastern tip of the Island and the northeastern belt (Repentigny, Terrebonne and Mascouche).

### Functional Railway Network Classification

| | | |
|---|---|---|
| • Main, local and regional lines of major railway companies | 3,431 Km | 51% |
| • Shortline railways | 2,351 Km | 35% |
| • Company railways | 855 Km | 13% |
| • Other railways | 41 Km | 1% |
| Total | 6,678 Km | |





## Marine transport

Marine transport in Quebec relies on the Saint Lawrence River and 10 deep-water ports that are open year-round. It generates $1.7 billion in economic spinoff a year for the province and employs 12,000 persons.

Quebec marine traffic is mainly related to international trade, which represents 75% of its activity. In 2005, cargo handled in most of Quebec's ports weighed a total of 73.5 million tonnes, broken down as follows: 71.8 million tonnes handled at ports under Canada Port Authorities and 1.65 million tonnes at Quebec's other 14 ports. Major ports enjoyed strong growth, with the Port of Montréal and Port of Québec City posting growth rates of close to 3% and 2.3%, respectively. The Port of Sept-Îles enjoyed exceptional growth, up 28.6% from 2004, a year in which major labour disputes slowed down the Port's activities.

## The Port of Montréal:

Located on the Saint Lawrence River, one of the world's largest waterways, the Port of Montréal is the third largest port in northeastern North America. In 2005, the Port of Montréal enjoyed an excellent year, with shipping traffic totalling 24.3 million tonnes, up from 23.6 million tonnes in 2004. Shipping traffic is expected to increase yet again in 2006.

In terms of container traffic, the Port handled more than 1.25 million TEU (twenty foot equivalent unit) containers, compared with 1.22 million containers in 2004, representing an increase of 2.3%.

### Historical Traffic Patterns, 2002-2005

| Year | Tonnes |
|---|---|
| 2002 | 18,719,879 |
| 2003 | 20,780,294 |
| 2004 | 23,636,763 |
| 2005 | 24,344,014 |

Former Saint-Jean-sur-Richelieu railway station

**The Port of Québec City:**
The Port of Québec City is located some 1,370 kilometres inland from the Atlantic Ocean. As a deep-water port (15.5 metres), it can accommodate ships in excess of 150,000 tonnes year-round.

For a third consecutive year, the Quebec Port Authority (QPA) enjoyed a record year. In 2005, 22.5 million tonnes were handled by Québec City's numerous marine terminals, an increase of 4% from the previous year.

That same year, the Port posted a positive result with regard to cruise ships, with 66,000 cruise ship passengers calling at Québec City.

**Freight Handled at CPA* Ports in 2005 (millions of tonnes)**

| | |
|---|---|
| Montréal | 24.3 |
| Québec City | 22.5 |
| Sept-Îles | 22.5 |
| Saguenay | 0.3 |
| Trois-Rivières | 2.2 |
| Total | 71.8 |

* *Canada Port Authority*

## Air transport

The province of Quebec has 85 airports, including two international platforms (Montréal-Trudeau/Montréal-Mirabel and Jean Lesage in Québec City) and 83 regional and local airports.

**Montréal's Pierre Elliott Trudeau International Airport:**
Montréal-Trudeau ranks third among Canada's airports in terms of boarded/deplaned passengers. In 2005, the Airport received 10,881,039 passengers, 545,271 more than the previous year.

A highway infrastructure improvement project to improve access to the Airport and traffic flow and safety will be carried out over the next two years. The project cost is estimated at $150 million.

The bulk of the work to expand the air terminal and modernize the international arrivals terminal that was launched in 2000 with a budget of $716 million has been completed.

Montréal-Trudeau: Number of Boarded/Deplaned Passengers per Year

**Number of passengers**

| | |
|---|---|
| 2002 | 7,816,053 |
| 2003 | 8,964,186 |
| 2004 | 10,335,768 |
| 2005 | 10,881,039 |

*Source: Aéroports de Montréal*

**Québec City's Jean Lesage International Airport:**
Once again, Québec City's Jean Lesage International Airport had an exceptional year in 2005, posting a growth rate of 7.4% and receiving a record 771,000 boarded/deplaned passengers.

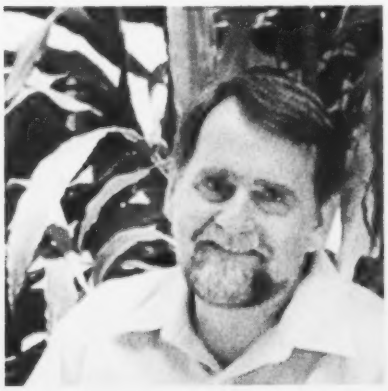
A $65.8 million modernization project has just been launched and will provide the Airport with modern, safe facilities and enable it to offer quality services to travellers.

**Sept-Îles's airport**
Sept-Îles's airport will also be renovated at a cost of $2.7 million. The repaving of the airport's taxiways and apron surfaces will help ensure a high level of safety.

With its secure, safe, effective and environmentally responsible transportation system, the province of Quebec perfectly meets the needs of a competitive economy. This extensive network ensures that the province's international trade objectives are achieved, connects Quebec communities and brings the province closer to the rest of the country and the world.

# Role of the Directorates

Sylvain Giguère
Transportation Security and Emergency Preparedness



Vincent Jarry
Programs

With 11 service centres (contact information appears on page 22), Transport Canada maintains a strong presence in Quebec. To properly fulfil our missions, we have adopted an organizational structure consisting of the regional general director's office and of nine directorates. Each directorate has its own roles, responsibilities and fields of expertise.

## Transportation Security and Emergency Preparedness

To maintain and enhance the security of Canada's transportation system in conjunction with various partners.

**In the multimodal context of air, marine and rail transportation, the Directorate strives to:**

- Conduct compliance inspections;
- Carry on with its promotional, awareness and training initiatives;
- Monitor regulatory safety requirements;
- Maintain public confidence;
- Ensure that industry and transport users adopt safe practices; and
- Carry on with communications and quality assurance activities.

The Directorate also delivers the Emergency Preparedness Program, which consists in drawing up and revising emergency plans and supports the co-ordination of emergency response operations. The Directorate also ensures Transport Canada's participation in departmental, interdepartmental and industry emergency exercises.

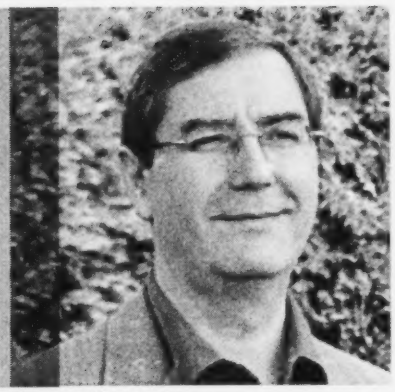
## Programs

To operate the ports and airports that remain under Transport Canada's jurisdiction, divest airport and port facilities under the National Airports Policy and the National Marine Policy and provide leadership with respect to the environmental management system.

**The Directorate is responsible for:**

- Implementing the divestiture program for the airports of Sept-Îles, Havre-Saint-Pierre and Natashquan;
- Ensuring the operation of Transport Canada facilities, including the management of remote port and airport facilities;

Hélène Gagnon
Surface



Denis Galarneau
Marine Safety

- Administering the Airport Capital Assistance Program (ACAP);
- Overseeing the leases of the two airport authorities, namely Aéroports de Montréal (for Montréal's Pierre Elliott Trudeau International Airport, Mirabel) and Aéroport de Québec (for Québec - Jean Lesage International Airport); and
- Ensuring follow-up on the compliance of Canada's five Quebec Region port authorities (Montréal, Trois-Rivières, Québec City, Port Saguenay and Sept-Îles).

The Directorate also has substantive responsibilities with respect to the environment, playing a leadership role in the environmental management system, environmental regulatory compliance, environmental assessment and the development of sustainable transportation.

The Directorate carries out its mandate in compliance with acts and regulations in order to provide all users with safe and secure facilities.

## Surface

**To promote safety in rail transportation and the transportation of dangerous goods.**

**The Directorate is responsible for the following five sectors:**

- Railway operations, involving the application of Part II of the Canada Labour Code;
- Rolling railway stock;
- Engineering of grade crossings, signalling systems and railway tracks;
- Inspection of rail safety management systems; and
- Transportation of dangerous goods.

Industry practices are reviewed through regulatory audits, inspections and investigations to ensure compliance with acts and regulations. The Directorate also promotes safety through an information and awareness program geared to its clientele. It works with industry, provincial and municipal authorities to optimize its efforts. The Directorate's mandate also includes providing emergency response services, advice and assistance in the event of an incident involving dangerous goods, and evaluating and recommending the approval of emergency response plans for the transportation of such goods.

## Marine Safety

**To protect human life at sea, marine assets and the marine environment through the application of Canadian legislation and international regulations.**

**Within this context, the Directorate is responsible for:**

- Issuing seaworthiness certificates to most Canadian commercial vessels, including the review and approval of vessel construction or modification plans;
- Issuing certificates of registry for Canadian vessels;
- Conducting Port State Control inspections of foreign ships;
- Issuing certificates to ship officers after verifying their competencies;
- Inspecting the structure and seaworthiness of ships that load grain, dangerous ores and timber cargo within Canada;
- Ensuring that explosives and dangerous goods aboard vessels are transported safely;
- Auditing the management of hydrocarbons, noxious liquid substances, waste, ship wastewater and ballast water to ensure the protection of the environment, and instituting legal proceedings against offenders;

Yves Gosselin
Civil Aviation

François-Nicolas Asselin
Communications

- Ensuring that occupational health and safety measures are applied by marine industry employers and employees; and
- Maintaining close ties with industry stakeholders to promote compliance with and introduce new rules.
- In terms of emergency response planning in the event of an oil spill, the Directorate is responsible for approving handling facility response plans and accrediting emergency response organizations.

The Marine Safety Directorate is also responsible for promoting pleasure craft safety in co-operation with local stakeholders and is working to upgrade pleasure craft operators' competence. The Directorate is also mandated to enforce the Navigable Waters Protection Act (NWPA) and serve as a Receiver of Wrecks.

## Civil Aviation

**To ensure a high level of safety for air transportation system components.**

Civil Aviation is responsible for implementing the Safety Management System (SMS) in aviation organizations. The system promotes proactive management, rather than reactive compliance with regulatory requirements.

The Directorate continues to carry out a comprehensive program of regulatory audits and inspections aimed at ensuring regulatory compliance.

**The Directorate is responsible for:**

- Issuing licences to aircraft maintenance engineers, pilots and air controllers;
- Issuing medical certificates to pilots and air controllers;
- Registering aircraft;
- Certifying and inspecting aerodromes, flight schools, airlines and accredited maintenance organizations;
- Inspecting aircraft manufacturers;
- Ensuring the application of regulations;
- Certifying modifications to local aircraft;
- Assessing and promoting air safety; and
- Overseeing the noise management program.

## Communications

**To provide expert advice and services related to strategic communications and media relations:**

- Preparing and implementing external and internal communication plans;
- Organizing public events;
- Managing a media relations program;
- Coordinating internal communications;
- Coordinating multimedia and publishing functions, including the Internet and the regional Intranet; and
- Supporting the directorates' various safety campaigns.

Daniel Grochowalski
Coordination and
Policy Advicee

Carole Paris
Human Resources

Adriana Mastrostefano
Finance and Administration

## Coordination and Policy Advice

**To maintain ties with key stakeholders in the field of industry and for regional participation in developing transportation policies:**

- Producing economic analyses and monitoring the evolution of Quebec's transportation industry;
- Supporting the regional directorate in federal-provincial relations;
- Participating in different studies and projects pertaining to the development of transportation and of transportation infrastructure;
- Representing the department on different interdepartmental committees and with the industry; and
- Ensuring the visibility, partnership and networking of Transport Canada in Quebec.

## Human Resources

**To provide a vast range of employee services and programs in fields pertaining to human resources:**

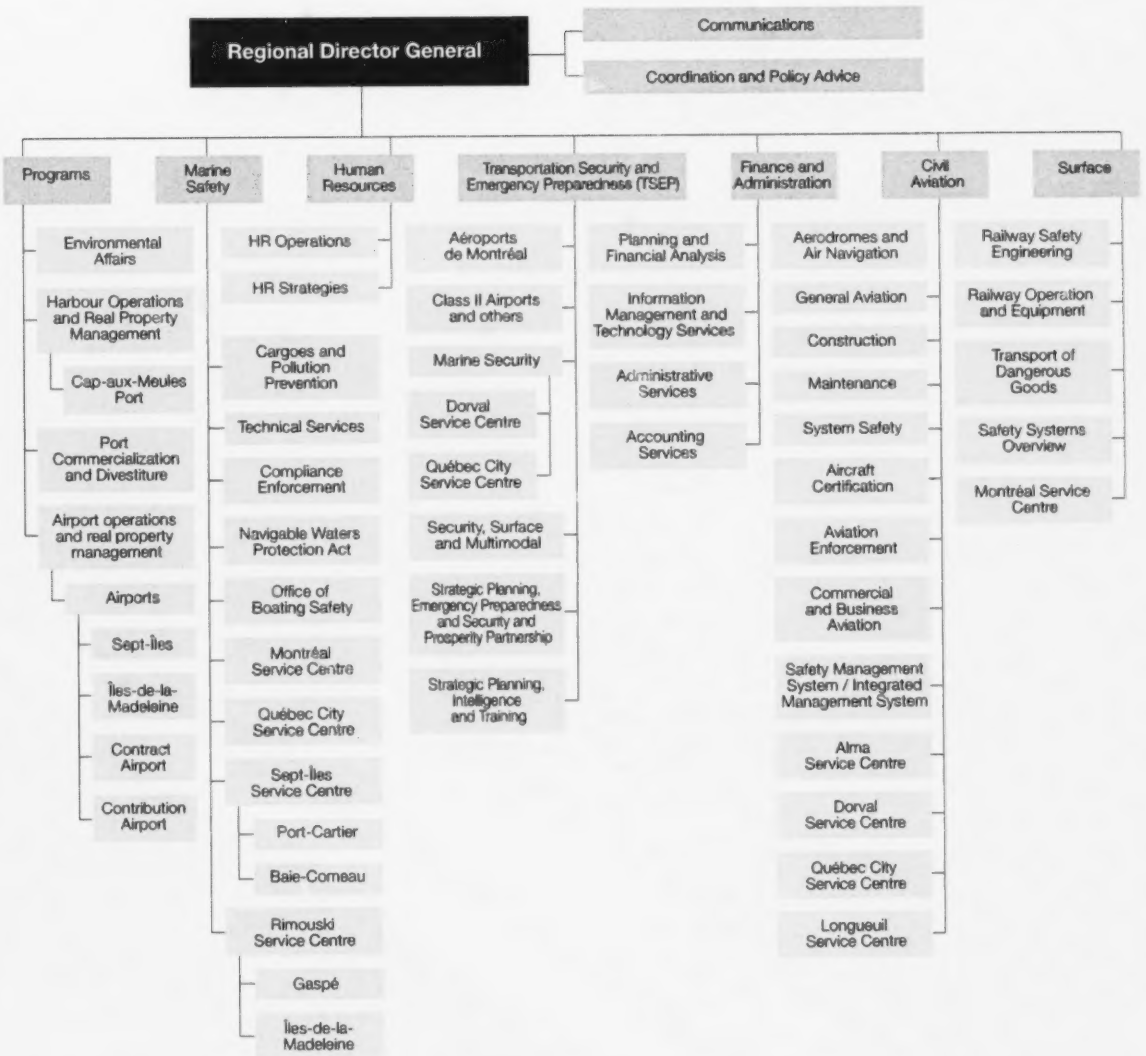
- Job classification;
- Official languages;
- Staffing;
- Workforce adjustment;
- Diversity and equity management;
- Labour relations;
- Awards and recognition;
- Training;
- Human resources planning;
- Career management; and
- Organizational development.

## Finance and Administration

**To provide managers and employees with advice, systems and services in finance, administration, facilities management, and information and technology management:**

- Financial management;
- Accounting and auditing operations;
- Information management and information technologies (IM/IT);
- Equipment and contract management;
- Corporate secu[illegible] and
- Facility management.

# Organization Chart



# Transport Canada at work in Quebec

Transport Canada - Quebec Region achieved the following in 2005-2006:

Expansion of the apron at the Kuujjuaq airport – Photo by André Leclerc

## Safety and Security

### Multimodal and corporate

- A work group was created and work to develop a regional plan for dealing with a flu pandemic began;
- A federal interdepartmental emergency communications network was established;
- The Business Continuity Plan and other emergency plans were prepared; and
- Awareness activities were carried out, including a real-time simulation of the activation of an emergency cell during National Emergency Preparedness Week.

### Aviation and airports

- $4.2 million was allocated to 11 airports under the Airport Capital Assistance Program (ACAP), enabling them to improve safety;
- 40 capital projects totalling close to $7.5 million were carried out at 9 airports owned by Transport Canada, including the project for resurfacing the movement area of Natashquan Airport;
- $11.3 million was allocated to the expansion of the apron and the construction of a new air terminal in Kuujjuaq that meets LEED (Leadership in Energy and Environmental Design) Silver certification criteria;
- Phase I of the Safety Management System (SMS) implementation was completed for large air carriers and large accredited maintenance organizations;
- A team of 16 inspectors covering the 19 regulated airports maintained a high level of compliance with aviation security regulations;
- Cargo and mail surveillance was enhanced at Montréal - Pierre Elliott Trudeau International Airport; cargo infiltration tests were conducted and an awareness campaign was held as part of a cargo and mail security program;
- The implementation of a biometric system at Québec City's - Jean Lesage International Airport was followed up;
- Security awareness sessions were organized for police forces that respond to incidents at regional airports; and
- Trees were pruned, trimmed or cut down in compliance with the zoning by-law near Montréal - Pierre Elliott Trudeau International Airport.

### Marine and ports

- The reconstruction of the Blanc-Sablon wharf was completed at a cost of close to $14 million;
- Nearly $3 million was invested in 16 capital projects at 10 ports;
- Eight risk analyses were conducted at the ports and wharfs of Sorel, Portneuf, Gaspé, Carleton, Chandler, Paspébiac, Trois-Pistoles and Cap-aux-Meules, in compliance with the Canada Labour Code;
- A new winter navigation guide for the Saint Lawrence River and Gulf of Saint Lawrence was implemented;
- More than 300 vessel inspections were conducted with the U.S. Coast Guard at the entrance to the Saint Lawrence Seaway;
- Interventions targeting boaters in dangerous boating situations near commercial vessels were conducted, a fact sheet was distributed and numerous public presentations were given;
- More than 300 operators participated in the safety self-inspection pilot project for small fishing vessels; and
- The Office of Boating Safety intensified its prevention and awareness efforts among boaters.

Railway inspection

"While Canada enjoys one of the safest rail transportation systems in the world, my department is continually looking at ways to further enhance the system's safety."
Lawrence Cannon
Minister of Transport, Infrastructure and Communities

### Surface (Rail Safety and Transportation of Dangerous Goods)

- A multidisciplinary approach to the regulatory compliance of railway companies was adopted, providing an overview of their compliance level and the appropriate corrective measures to be implemented;
- Measures for ensuring effective co-operation between responders in emergency situations, from both a response and an environmental perspective, were implemented;
- A fingerprinting service was offered to truckers during the past year under the Special Program for Transporters of Explosives into the United States; and
- A risk-based railway safety national planning matrix was implemented.

## Effectiveness of the transportation system

### Multimodal and corporate

- A brochure on skilled trades, "A Job in Transportation, A Destination of Choice," was published to introduce young people in Quebec to careers in the transportation industry;
- A number of studies and analyses were conducted (eg, on traffic in Waskaganish, Québec City's air terminal, Mirabel Airport and Sept-Îles taxiways);
- Transport Canada was represented at and participated in a number of seminars and conferences, including "Les mercredis de l'Agence métropolitaine de transport" and the annual congress of the Association québécoise du transport et des routes; and
- Transport Canada actively participated in the federal-provincial-university committee on the Outremont rail yard.

### Aviation and airports

- The divestiture program for the airports of Sept-Îles, Havre-Saint-Pierre and Natashquan continued.

### Marine and ports

- More than $13.2 million was allocated for the divestiture of the Port of Havre-Saint-Pierre; and
- An advisory council on the fishing industry was established with Fisheries and Oceans Canada and the Canadian Coast Guard.

Water sampling at Eon Lake as part of a contaminated land remediation project

**Projects and contribution agreements carried out in co-operation with our Transport Canada colleagues in Ottawa**

## Environment

### Multimodal and corporate

- Transport Canada actively participated in various events to promote sustainable development; and
- A transportation project analysis was conducted as part of an agreement on climate change with Environment Canada.

### Marine and ports

- A sampling campaign of 147 vessels was conducted as part of a process for managing ballast water on vessels headed to the Great Lakes; and
- *The Jacques Cartier and Champlain Bridges Incorporated* was offered technical support for developing a comprehensive solution to the site's contamination.

## Safety and security

### Aviation and airports

- Proposed amendments to the Aeronautics Act and the Canadian Aviation Regulations (CARs) were tabled with a view to maintaining and improving Canada's aviation system.

### Marine and ports

- Up to $6.1 million was allocated to 21 new projects for enhancing the security of ports and marine facilities, including five projects totalling close to $2.9 million at the Port of Montreal, under the Marine Security Contribution Program.

### Surface (Rail Safety and Transportation of Dangerous Goods)

- Close to $2 million was invested to improve safety at 15 railway crossings in Quebec.

"The successful management of a port rests on those who not only understand its role in the community, but who know how to maximize its growth potential."
Lawrence Cannon
Minister of Transport, Infrastructure and Communities.

**Lawrence Cannon**, Minister of Transport, Infrastructure and Communities, officially marking the divestiture of the port of Havre-Saint-Pierre

## Effectiveness of the transportation system

### Aviation and airports

- An agreement between the Government of Canada and the Air Transport Association of Canada was reached to reduce greenhouse gas emissions attributable to air transport.
- The Safety Management System (SMS) was implemented to improve Canadian air carriers' performance with respect to safety and make the aviation industry more accountable.

### Marine and ports

- $4.8 million was allocated as part of a contract for structural improvements to the ferry between Cap-aux-Meules (Îles-de-la-Madeleine) and Souris (Prince Edward Island).
- $3.2 million was allocated to CTMA Traversier Ltée to cover the operating and maintenance costs of the ferry between Cap-aux-Meules and Souris for the entire season.

### Surface (Rail Safety and Transportation of Dangerous Goods)

- $21.6 million was invested with the Government of Quebec in the construction of an inspection station on Highway 15 in Saint-Bernard-de-Lacolle.
- A bill was tabled authorizing the Government of Quebec to build bridges over the Saint Lawrence River and the Beauharnois Canal, permitting the completion of Highway 30.

## Environment

### Multimodal and corporate

- $60,000 was invested in two new projects under the Moving on Sustainable Transportation Program.

### Marine and ports

- $200,000 was allocated to a project in Quebec demonstrating the Innovation maritime software for facilitating the use of tidal currents to reduce fuel consumption.

### Surface (Rail Safety and Transportation of Dangerous Goods)

- Close to $450,000 was invested in three projects for the sustainable transportation of goods with a view to reducing greenhouse gas emissions.
- $215,000 was allocated to an environmentally friendly project for the acquisition and installation of rail track-side lubricators for the Chemin de fer de la Matapédia et du Golfe Inc.
- $15,000 was allocated to Vélo-route trans-Québec for the *Table de concertation vélo Outaouais* under the Moving on Sustainable Transportation Program.

# Our 2006-2007 Regional Commitments

**Maintain safety and security as our priorities**

- Pursue introduction of a Safety Management System (SMS) and of an Integrated Management System (IMS) in the field of air transport.
- Ensure follow-up on the implementation of SMS in the different transportation sectors.
- Ensure follow-up on safety and security contribution programs.
- Ensure the implementation of new safety initiatives in all modes of transportation.
- Prepare implementation of regulatory reform in the marine sector.
- Enforce laws, regulations and programs aimed at promoting safe and secure transportation.
- Improve knowledge and understanding of safety and security practices among our employees and among the industry as a whole.

**Contribute to an effective and efficient transportation system that fosters economic development**

- Contribute to the development of upcoming legislation, policies, programs and strategies for all modes of transportation and ensure their efficient implementation throughout the region.
- Ensure follow-up on infrastructure issues and promote the concepts of hubs and trade corridors.
- Create an infrastructure capital expenditure program for our ports and airports.
- Contribute to the development of innovation in Quebec's transportation through such means as the intelligent transportation system and new biometric security systems.

**Participate in sustainable transportation activities with our partners and pursue Environmental Management System goals**

- Enhance and reinforce regional sustainable transportation strategy, taking climate change into account.
- Actively contribute to the Canada-Quebec Co-operation Agreement on the Saint Lawrence and develop a consolidated system of management for the Saint Lawrence and continue deployment of the sustainable navigation strategy.
- Continue the federal site decontamination program and deploy environmental mitigation measures as part of different projects.
- In our role as facilitator and expert, promote agreements among various stakeholders in view of reducing noise pollution in locations where problems have been identified.
- Enforce acts and regulations in view of promoting a secure and environmentally friendly system of transportation (*Navigable Waterways Protection Act* and *the Canadian Environmental Assessment Act*).

**Provide quality service to our outside clients and to citizens**

- Maintain awareness initiatives on security, safety, environment and other Transport Canada programs and policies.
- Continue to upgrade our Internet and intranet sites in terms of presentation, content and updates so that they will continue to become more accessible and useful for our employees and our clients.
- Strengthen ties with our public and private sector partners in view of raising our profile and serving our clients on the basis of available resources.
- Ensure service in both official languages.

# Airport Facilities

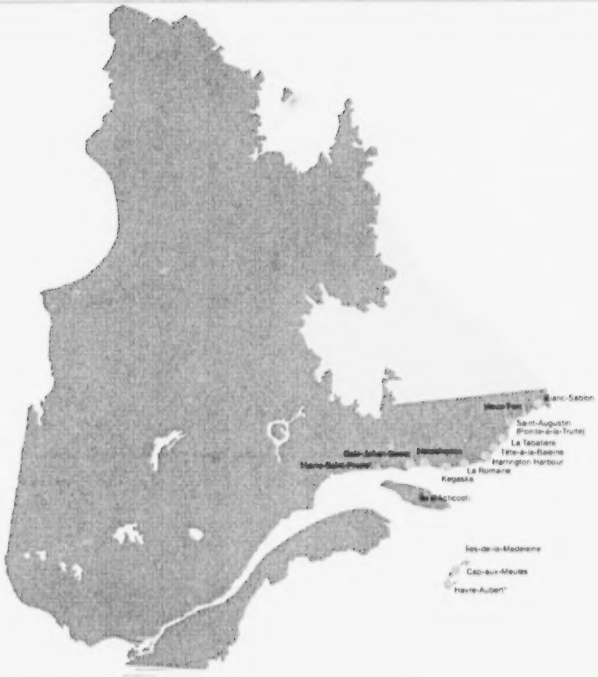
Québec city – International Airport Jean-Lesage

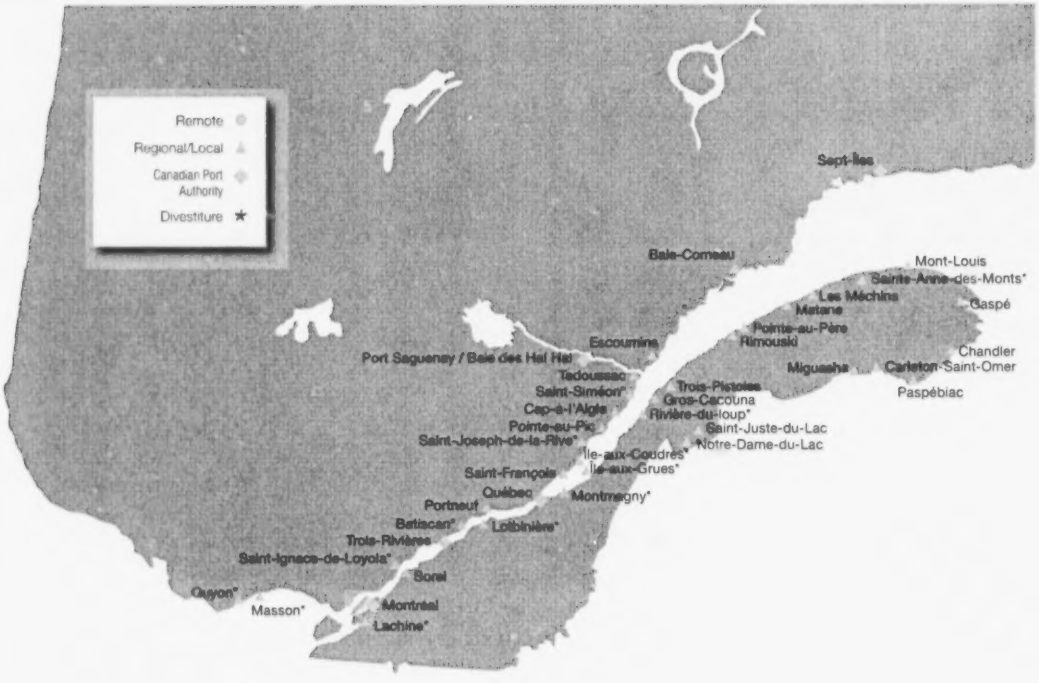
# Airport Facilities

Québec City - International Airport Jean-Lesage

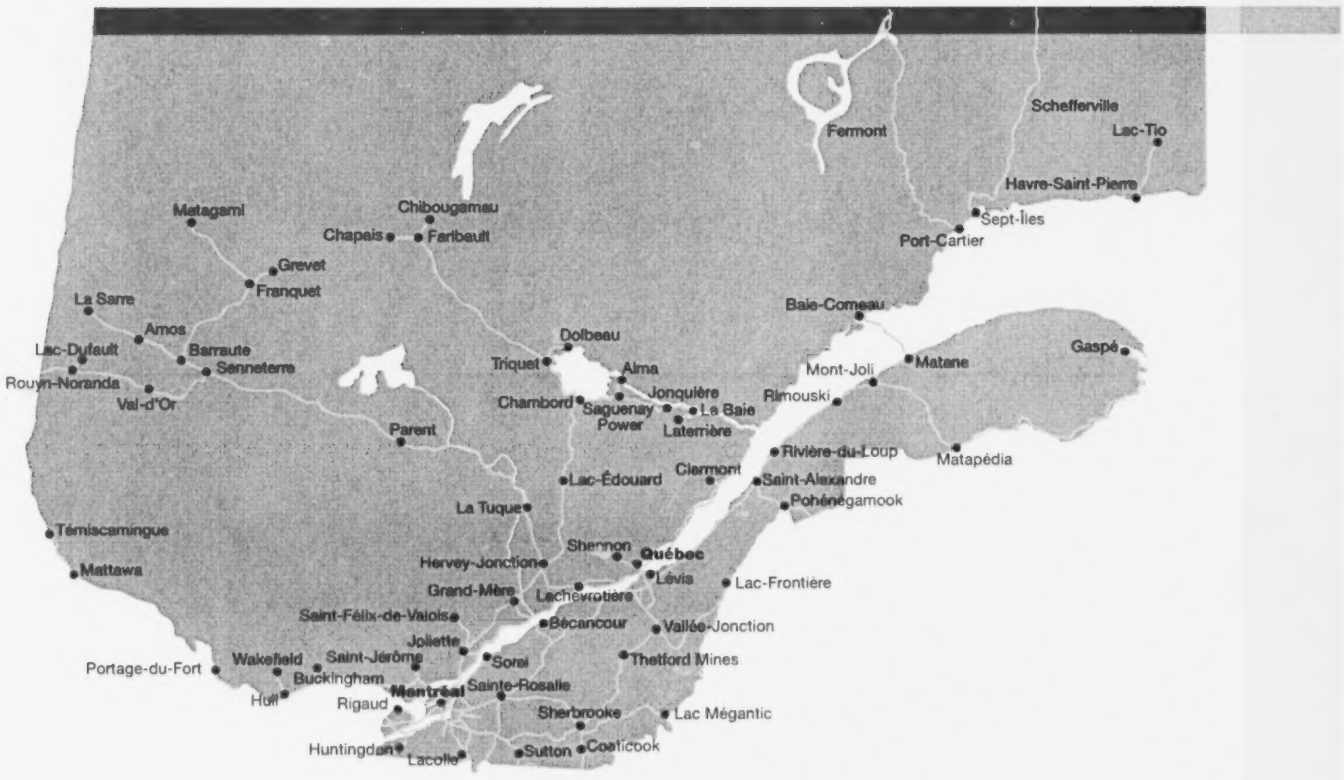
# Port Facilities

Port of Cap-aux-Meules, Îles-de-la-Madeleine





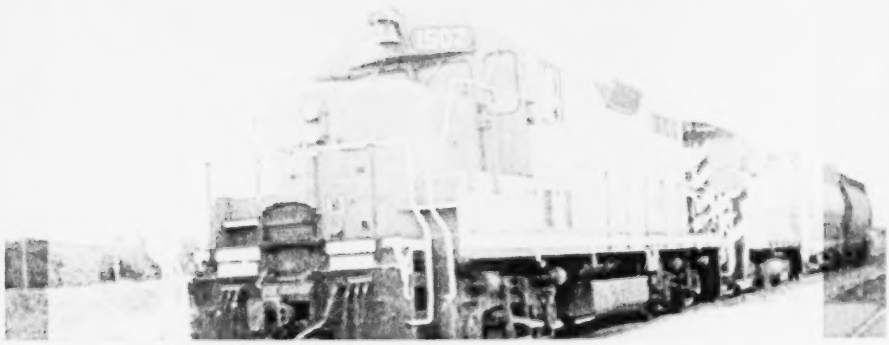
# Railway System



# Port Facilities

Port of Cap-aux-Meules, Îles-de-la-Madeleine

# Railway System



# Performance Indicators

| Financial Results | 2002-2003 | 2003-2004 | 2004-2005 | 2005-2006 |
|---|---|---|---|---|
| Revenues and Cost Recovery (000) | $12,585 | $12,029 | $11,853 | $10,739 |
| Capital (000) | $9,062 | $21,400[1] | $15,916 | $10,529 |
| Operations and Maintenance (000) | $50,302 | $53,370 | $56,011 | $57,750 |
| Subsidies and Contribution (000) | $4,805 | $10,344 | $11,062 | $20,033[2] |
| Employees - Full Time Equivalent (FTE) | 445 | 450 | 460 | 461 |

| Programs | 2002-2003 | 2003-2004 | 2004-2005 | 2005-2006 |
|---|---|---|---|---|
| Number of ports transferred | 0 | 0 | 1 | 1 |
| Number of airports transferred | 2 | 1 | 3 | 0 |
| Cost recovery rate (Ports and airports) | 48.9% | 41.5% | 40.0% | 40.5% |

| Safety Indicators | 2002 | 2003 | 2004 | 2005 |
|---|---|---|---|---|
| Accidents involving Canadian registered aircraft | 42 | 55 | 44 | 63 |
| Number of marine accidents | 60 | 56 | 61 | 85 |
| Number of boating drownings due to pleasure navigation | 16 | 23 | 29 | 11[3] |
| Number of rail crossing accidents | 44 | 36 | 62 | 56 |

*(1) Increase attributable to major capital projects at ports and airports*
*(2) Increase attributable to the divestiture of port facilities at Havre-Saint-Pierre.*
*(3) Partial data.*

Web site

- An average of **30,000** visits a month to our Web site
- **2,000** visits to the youth section

# 2006-2007 Budget

## OPERATION AND MAINTENANCE (in thousands of dollars)

| | |
|---|---|
| **General Administration and Services** | 6,685 |
| **Policy** | 415 |
| **Safety/Security** | |
| • Marine Safety | 9,216 |
| • Aviation Safety | 17,323 |
| • Rail Safety | 1,879 |
| • Dangerous Goods | 713 |
| • Transportation Security and Emergency Preparedness | 3,635 |
| **Programs** | |
| • Ports | 5,094 |
| • Airports | 5,187 |
| • Environment | 9,302 |
| **Total :** | **$59,449** |

## Capital (in thousands of dollars)

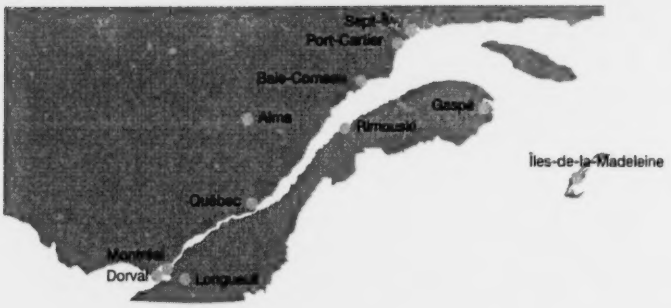
| | |
|---|---|
| **General Administration and Services** | 591 |
| **Policy** | 0 |
| **Safety/Security** | |
| • Aviation Safety | 0 |
| • Transportation Security and Emergency Preparedness | 0 |
| **Programs** | |
| • Ports | 8,428 |
| • Airports | 14,176 |
| **Total:** | **$23,195** |

## REVENUES AND COST RECOVERY (in thousands of dollars)

| | |
|---|---|
| **General Administration and Services** | 768 |
| **Safety/Security** | |
| • Marine Safety | 1,545 |
| • Aviation safety | 1,430 |
| **Programs** | |
| • Ports | 3,637 |
| • Airports | 2,379 |
| **Total:** | **$9,759** |

## SUBSIDIES AND CONTRIBUTIONS (in thousands of dollars)

| | |
|---|---|
| **Programs** | |
| • Ports Divestiture | |
| • Airports Divestiture and Airports Assistance Programs | 17,757 |
| **Total:** | **$17,757** |




# Transport Canada Service Centres

**Alma**
100 St-Joseph Street Office 6
Alma, Quebec G8B 7A6
* Civil Aviation - Maintenance
Telephone: 418 669-0529
Fax: 418 669-0530

**Baie-Comeau***
337 Lasalle Blvd Office 212
Baie-Comeau, Quebec G4Z 2Z1
* Marine Safety
Telephone: 418 296-3524
Fax: 418 296-6680

**Dorval***
700 Leigh Capréol Dorval,
Quebec H4Y 1G7
* Regional Director General's Office, Communications, Coordination and Policy Advice
Telephone: 514 633-2714
Fax: 514 633-2751
* Programs
Telephone: 514 633-3254
Fax: 514 633-3250
* Civil Aviation
Telephone: 514 633-3030
Fax: 514 633-3958
* Transportation Security and Emergency Preparedness
Telephone: 514 633-3553
Fax: 514 633-2921
Inspector on Duty (24h/day)
Telephone: 514 238-9900
* Human Resources
Telephone: 514 633-3263
Fax: 514 633-3125
* Finance and Administration
Telephone: 514 633-3418
Fax: 514 633-3705
Montréal-Pierre Elliott Trudeau International Airport
4th Floor -
* Transportation Security and Emergency Preparedness
Telephone: 514 633-3569
Fax: 514 633-2921

**Gaspé***
98-1 De La Reine Street Gaspé,
Quebec G4X 3B3
* Marine Safety
Telephone: 418 368-2444
Fax: 418 368-7022

**Îles-de-la-Madeleine***
264 Du Quai Road Cap-aux-Meules,
Quebec Îles-de-la-Madeleine
G4T 1J4
* Airport - Port
Telephone: 418 986-3785
Fax: 418 986-4751
* Marine Safety
Telephone: 418 986-6275
Fax: 418 986-4751

**Longueuil***
1115 St-Charles Street West Office 356,
Longueuil, Quebec J4K 5G4
* Civil Aviation
Telephone: 450 928-4374
Fax: 450 928-4379
* Civil Aviation - Administration - Maintenance
Telephone: 450 928-4375
Fax: 450 928-4379
* Civil Aviation - Commercial and Business Aviation
Telephone: 450 928-4382
Fax: 450 928-4379
Civil Aviation - General Aviation
Telephone: 450 928-4372
Fax: 450 928-4379

**Downtown Montréal***
800 René Lévesque Bvld West
Marine Safety (Office 620) or Surface (Office 638) Montréal,
Quebec H3B 1X9
* (Railway Safety and Transport of Dangerous Goods)
Telephone: 514 283-5722
Fax: 514 283-8234
* Marine Safety (Office 620)
Telephone: 514 283-7056
Fax: 514 283-6595

**Port-Cartier**
P.O. Box 8 Transport Canada
Port-Cartier, Quebec G5B 2G7
* Marine Safety
Telephone: 418 766-2758
Fax: 418 766-8711

**Québec***
2890 Saint Jean Baptiste Office 250
Québec, Quebec G2E 6J5
* Civil Aviation - General Aviation
Telephone: 418 877-1765
Fax: 418 877-2519
* Civil Aviation - Maintenance
Telephone: 418 877-2950
Fax: 418 877-2519
* Civil Aviation - Commercial and Business Aviation (Aircraft)
Telephone: 418 877-7388
Fax: 418 877-2519
* Civil Aviation - Commercial and Business Aviation (Helicopter)
Telephone: 418 877-7388
Fax: 418 877-2519
* Civil Aviation - Commercial and Business Aviation (Transport of Dangerous Goods)
Telephone: 418 877-7388
Fax: 514 633-3697
* Civil Aviation - System Safety
Telephone: 418 877-0278
Fax: 418 877-2519
Gare maritime Champlain
901 Cap Diamant 3rd and 4th floor
Québec, Quebec G1K 4K1
* Marine Safety
Telephone: (418) 648-4618
Fax: (418) 648-3790
* Programs
Telephone: (418) 648-4101
Fax: (418) 648-7980
* Transportation Security and Emergency Preparedness
Telephone : (418) 648-4368
Fax: (418) 648-4424

**Rimouski***
150 de la Cathédrale Rimouski, Quebec
G5L 5H9
* Marine Safety
Telephone: (418) 722-3040
Fax: (418) 722-3332

**Sept-Îles***
Terminal P.O. Box 2001
Office 212 Sept-Îles Airport
Sept-Îles, Quebec G4R 4K2
* Airport
Telephone: (418) 962-8211
Fax: (418) 962-8262
P.O. Box 596 701, Laure Blvd
Office 205 Sept-Îles,
Quebec G4R 4K7
* Marine Safety
Telephone: (418) 968-4991
Fax: (418) 968-5516

* Services provided in both official languages